



Episcopal Diocese of Washington Improves Internal Evangelism with MessageWare



Episcopal Diocese of Washington

Washington, D.C.
<http://www.edow.org>

Challenge:

Create an infrastructure that allows employees to continue collaborating and supporting their congregations, whether they are in the office or working remotely

Solutions:

MessageWare CalendarShare

Key Benefits:

- Employees enjoy a flexible working arrangement while still being able to view one another's calendars and schedule meetings
- Increased use of part-time employees and contractors saves the Diocese time and money without compromising productivity
- On-site and remote employees can collaborate effectively across the enterprise

MessageWare CalendarShare Saves Religious Institution Time & Money, Allows Employees to Work Productively from Anywhere

Religious organizations are not commonly thought of as being on the forefront of technology, but like all service organizations today, IT plays a critical role in achieving their goals.

For the Episcopal Diocese of Washington, support, productivity and being highly available to their 93 congregations is an utmost priority. However, like most organizations today, demanding travel schedules, remote employees and increased utilization of contractors and part-time employees can often make meeting these priorities difficult. This necessitates having tools that will allow all employees to collaborate efficiently whether they are in or out of the office.

■ CHALLENGE

When an increasing number of their employees began working from home and their utilization of contract employees increased, the Diocese knew they needed a way to share the Bishop's calendar along with calendars of other employees across the enterprise so that meetings could be scheduled easily by everyone, whenever and wherever needed. The organization was using Microsoft Exchange Server and Outlook Web Access as its email platform, but Peter Turner, the organization's IT Director, quickly determined that OWA's calendaring functionality was not sufficient for their heavy reliance upon calendaring. After an extensive search, the Diocese selected MessageWare CalendarShare to enhance OWA calendaring.

■ SOLUTION

The only calendar enhancement software for OWA, MessageWare CalendarShare makes it easier for people to view and schedule meetings when accessing calendars through Outlook Web Access. Using MessageWare CalendarShare, OWA users can view multiple calendars side-by-side, view side-by-side calendars in day, week and month formats, track meeting attendee requests and book resources such as conference rooms and equipment at a glance. In addition, OWA users can share their calendars by using the MessageWare CalendarShare delegate permissions feature to give other users the right to view and manage calendars on their behalf, all within OWA. Users can set permission levels for both public and private appointments, as well as send a message to delegates informing them of their permissions.



Case Study

Enhance and Secure Outlook Web Access

“In the last five years, we and other religious organizations have come to the realization that not only can we not ignore technology anymore, but that technology like MessageWare can help us to better achieve our goals”
– Peter Turner,
IT Director

For more information about MessageWare OWA Solutions, please contact:

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RESULTS

“In the last five years, we and other religious organizations have come to the realization that not only can we not ignore technology anymore, but that technology like MessageWare can help us to better achieve our goals,” said Turner. Turner also had praise for the additional benefits that MessageWare enhanced OWA provided to its mobile employees, “MessageWare makes it possible for us to save money on staff and recruiting. We are able to retain our employees longer by allowing them to work at home and hire more cost-effective contractors and part-time employees.”

ABOUT MESSAGEWARE

Founded in 1993, MessageWare develops and markets solutions that enhance and secure Outlook Web Access. A trusted Microsoft Gold Certified Partner and a Global Exchange ISV for 15 years, our applications give companies of all sizes the ability to enhance, secure, and customize OWA.

MessageWare solutions give organizations a greater return on their Microsoft Exchange investment through increased employee productivity and reduced support and IT administration costs. MessageWare products are used by over 2,500 enterprises and four million users worldwide, from Fortune 500 companies to small businesses, in every industry including banking, education, financial services, government, healthcare and legal services.